

**Radisson Hotel, Astana**  
4 Sary-Arka str  
010000 Astana, Kazakhstan  
Tel: +7 7172 67 07 77  
Fax: +7 7172 67 09 99

## CONFIRMATION

|                                     |                 |        |                        |
|-------------------------------------|-----------------|--------|------------------------|
| To:                                 | Mr. Zaza Bokhua | From:  | Dana Kassymova         |
| Fax No.:                            |                 | Hotel: | Radisson Hotel, Astana |
| Tel No.:                            |                 | Date:  | 02.10.18               |
| No. of Pages (including this page): | 1               |        |                        |

**Dear Mr. Bokhua,**

Thank you for choosing the Radisson Hotel, Astana. We are pleased to confirm the details of your reservation as follows:

|                        |                             |
|------------------------|-----------------------------|
| Guest Name(s):         | Mr. Bokhua                  |
| Reservation Number:    | 16549634                    |
| Arrival Date:          | 23.10.18                    |
| Departure Date:        | 26.10.18                    |
| Number & Type of Room: | 1 Standard King Non-Smoking |
| Number of Adult/Child: | 1 / 0                       |
| Daily Rate:            | 40,000.00 KZT               |

Your room rate includes Super Buffet Breakfast, access to the World Class Fitness Center and FREE WiFi internet access.  
Your room rate is quoted in "currency units" and payable in Kazakh Tenge (KZT) at the Hotel internal exchange rate.  
Your room rate includes 12% VAT.

**Hotel check-in time is 14:00 pm.** Any early check in is subject to availability and additional charges: early check in prior to 06:00 is subject to full daily room rate charge and early check in from 06:00 till 14:00 is subject to 50% charge of the daily room rate. In order to have guaranteed access to the room upon early arrival the room should be booked 1 night prior.

**Hotel check out time is 12:00 Noon.** Any late check out is subject to availability and additional charges: late check out before 18:00 is subject to 50% charge of the daily room rate and late check out after 18:00 is subject to full daily room rate charge.

### **Guarantee policy:**

Please note that your reservation is guaranteed for late arrival after 6 pm.

### **Cancellation/No show policy:**

**Any cancellations received 24 hours before arrival are free of charge.**

**Any late cancellations (after 24 hours) - are subject to 100% charge of the full stay room rate.**

**Any no-shows are subject to 100% charge of the full stay.**

**Note: Cancellation is considered as accepted when the valid cancellation number and written cancellation letter is received from the Hotel.**

### **Transportation:**

If you require a car & driver to meet you in Astana airport arrivals hall, please inform us of your preferred option:

1. Toyota Camry 50/55 – 7 000 KZT.
2. Mercedes "S" Class W220 – 7 000 KZT.
3. Mercedes "S" Class W221 – 17 500 KZT.
4. Mercedes "S" Class W222 – 30 000 KZT.
5. Minibus Mercedes Sprinter – 9 500 KZT.
6. Bus (45-50 seats) – 22 000 KZT.

Note: The indicated prices are one way including 12% VAT.

**For further questions, please feel free to contact us at:**

Tel: + 7 7172 67 07 77

Fax: +7 7172 67 09 99

E-mail: reservation.astana@radisson.kz.

Once again, we thank you for choosing Radisson Hotel, Astana and we look forward to welcoming you for your stay with us!

Kind regards,

Dana Kassymova