

## FW: Flight ticket options for Amsterdam for 23 July Ministerial Policy Dialogue

MAMULASHVILI, Nino <mamulashvilin@who.int>

Thu 6/28/2018 10:38 AM

To: 'a.gamkrelidze@ncdc.ge' <a.gamkrelidze@ncdc.ge>; Sopo Belkania <sbelkania@moh.gov.ge>;

Cc: IVANUSA, Marijan <ivanusam@who.int>; NINUA, Irina <ninuai@who.int>;

 2 attachments

Trip on 22 Jul 18 - PNR ref SJTB29.pdf; Trip on 22 Jul 18 - PNR ref SS323T.pdf;

Dear Dr Amiran and Sopo,

Unfortunately this is a reply I've got from our Administrative Services Officer regardless my effort to book flight tickets to Amsterdam through Turkish Airlines for 22-24 July.

Please inform me about your choice so that I can start with travel requests (TR). The ticket options for Dr Sergeenko and Dr Gamkrelidze, provided by Carlson Wagonlit Travel service, are attached.

Kind regards,  
Nino

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**From:** SU, Lihong  
**Sent:** 27 June 2018 16:42  
**To:** MAMULASHVILI, Nino  
**Cc:** DK\_CPH\_WHO <who.dk@contactcwt.com> (who.dk@contactcwt.com); IVANUSA, Marijan  
**Subject:** RE: Flight ticket options for the Minister of Health of Georgia, Dr David Sergeenko....

Dear Nino,

Pegasus and LOT are both unrestricted airline, therefore according to CWT offer the most economical route is the policy compliant option which should be used. WHO cannot accommodate traveller's preference of a specific airline. WHO travel policy also requires lowest restrictive economy class fare (such as non-refundable fares) to be used.

Should a traveler wish to travel by choice of airline, it is possible to self-purchase if the non-staff participant agrees to do that. Please see the policy and approval procedure regarding self-purchased tickets here:  
[http://intranetapps.euro.who.int/intranet/documents/HAN/Travel\\_self\\_purchased\\_tickets.htm](http://intranetapps.euro.who.int/intranet/documents/HAN/Travel_self_purchased_tickets.htm)

The WHO maximum liability would be lowest quote offered by CWT or actual cost of ticket to be self-purchased, whichever is lower. If the traveller finds a self-purchased ticket that is more expensive than WHO maximum liability, then the traveller pays the difference between WHO maximum liability and the self-purchased ticket.

Kind regards,  
Lihong

**(Ms) Lihong Su**  
Administrative Services Officer

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Direct Phone: +45 4533 6620  
GPN 76620  
Mobile: +45 3071 8881  
Email: [sul@who.int](mailto:sul@who.int)

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**From:** MAMULASHVILI, Nino  
**Sent:** Wednesday, June 27, 2018 1:27 PM  
**To:** SU, Lihong <[sul@who.int](mailto:sul@who.int)>  
**Cc:** DK\_CPH\_WHO <[who.dk@contactcwt.com](mailto:who.dk@contactcwt.com)> (who.dk@contactcwt.com) <[who.dk@contactcwt.com](mailto:who.dk@contactcwt.com)>; IVANUSA, Marijan <[ivanusam@who.int](mailto:ivanusam@who.int)>  
**Subject:** RE: Flight ticket options for the Minister of Health of Georgia, Dr David Sergeenko....

Dear Lihong,

Referring to below correspondence please be informed that Dr David Sergeenko, the Minister of Health, and Prof. Amiran Gamkrelidze, SCRC member and the General Director of NCDC, are invited to the Ministerial Policy Dialogue on HIV taking place in Amsterdam, 23 July, 2018.

CWT has provided us with LOT and Pegasus options. Unfortunately both, Minister and General Director, have negative experiences with these air companies and we were asked to facilitate the possibility of booking their tickets to Amsterdam using Turkish Airlines.

Considering the importance of GEO delegation participation in the meeting please kindly advise if as an exception they can be provided by the tickets using Turkish Airlines.

Thank you in advance for your nice cooperation on this matter.

Kind regards,  
Nino

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GPN: 74212

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**From:** DK\_CPH\_WHO [<mailto:who.dk@contactcwt.com>]  
**Sent:** 27 June 2018 14:40  
**To:** MAMULASHVILI, Nino  
**Subject:** RE: Flight ticket options for the Minister of Health of Georgia, Dr David Sergeenko, with information on price of the ticket and the minimal cancelation penalty {{:EN-4a8f9475-100-+0-096-ZZ:}}  
<<#2488079-89971460-130546914#>>

Dear Nino,

Thank you for your mail.

Please take this issue with ASC at WHO as other more expensive offers within the same time frame is out of policy.

Both offers with Pegasus and LOT are refundable against a fee.

Best regards,

**Neel Rahbek | UN Travel Service**

**Carlson Wagonlit Travel**

Phone: +45 3363 7814

[www.carlsonwagonlit.dk](http://www.carlsonwagonlit.dk)

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--- Original Message ---

From: "MAMULASHVILI, Nino" <[mamulashvilin@who.int](mailto:mamulashvilin@who.int)>

Received: 27/06/18 11:48:38 o'clock CEST

To: "DK\_CPH\_WHO" <[who.dk@contactcwt.com](mailto:who.dk@contactcwt.com)>

Subject: RE: Flight ticket optionswith for the Minister of Health of Georgia, Dr David Sergeenko, with information on price of the ticket and the minimal cancelation penalty  
{:EN-4a8f9475-100-+0-096-ZZ:}

Dear Sidse,

Thank you for your email.

Unfortunately we have not good experiences with PEGASUS and LOT companies and therefore, would like ask for other options of refundable tickets, using Turkish Airlines or Lufthansa, if prices allow. Indication of refund conditions details for each bookings options will be appreciated.

Please note that Dr David SERGEENKO, the Minister, will be accompanied by Prof. Amiran GAMKRELIDZE. He will use the same flight (22-24 July, Tbilisi-Amsterdam-Tbilisi). Please send the flight options on his name, as well. Here we are not requesting refundable ticket, but a normal one, so the prices could differ, as I guess (?).

Thank you once again for your assistance.

Kind regards,  
Nino

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**From:** DK\_CPH\_WHO [<mailto:who.dk@contactcwt.com>]

**Sent:** 27 June 2018 12:26

**To:** MAMULASHVILI, Nino

**Subject:** RE: Flight ticket options for the Minister of Health of Georgia, Dr David Sergeenko, with information on price of the ticket and the minimal cancelation penalty {{:EN-c6db76dd-100-+0-100-ZZ:}}  
<<#2488079-89971460-130535378#>>

Dear Nino,

Thank you for your enquiry.

I have send you a travel proposal,

Best regards,

**Sidse Wiik | UN Travel Service**

**Carlson Wagonlit Travel**

Phone: +45 3363 7814

[www.carlsonwagonlit.dk](http://www.carlsonwagonlit.dk)

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--- Original Message ---

From: "MAMULASHVILI, Nino" <[mamulashvilin@who.int](mailto:mamulashvilin@who.int)>

Received: 27/06/18 09:40:26 o'clock CEST

To: "DK\_CPH\_WHO <[who.dk@contactcwt.com](mailto:who.dk@contactcwt.com)> ([who.dk@contactcwt.com](mailto:who.dk@contactcwt.com))" <[who.dk@contactcwt.com](mailto:who.dk@contactcwt.com)>

Subject: Flight ticket options for the Minister of Health of Georgia, Dr David Sergeenko, with information on price of the ticket and the minimal cancelation penalty {{:EN-c6db76dd-100-+0-100-ZZ:}}

Dear Colleagues,

We would like to check with you what will be the minimal penalty in case of cancelation of the flight ticket for the Minister, Dr David SERGEENKO, traveling Tbilisi-Amsterdam-Tbilisi . The travel dates are 22-24 July.

We would like to receive several options to check with him the most convenient one.

Thank you in advance.

Kind regards,  
Nino

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Dr. Nino Mamulashvili  
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GPN: 74212

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