

OBSERVATORY VENICE SUMMER SCHOOL 2018_ Quality of Care

Info Summer School <Infosummerschool@obs.euro.who.int>

Wed 5/16/2018 2:29 PM

To: Info Summer School <Infosummerschool@obs.euro.who.int>;

📎 2 attachments

Summer School 2018_ application form.pdf; poster Summer School 2018.jpg;

Two more weeks to apply:

OBSERVATORY VENICE SUMMER SCHOOL 2018
“Quality of care: Improving effectiveness, safety, and responsiveness”
San Servolo, Venice, 22-28 July 2018

Apply NOW at www.theobservatorysummerschool.org



The Observatory Venice Summer School Team

Annalisa Marianecci on behalf of

www.theobservatorysummerschool.org

www.theobservatorysummerschool.org

infosummerschool@obs.euro.who.int

follow us on Twitter: [@OBSsummerschool](https://twitter.com/OBSsummerschool)

From: Info Summer School

Sent: Tuesday, March 27, 2018 5:32 PM

To: Info Summer School

Subject: OBSERVATORY VENICE SUMMER SCHOOL 2018_ Quality of Care

Dear colleagues,

OBSERVATORY VENICE SUMMER SCHOOL 2018
“Quality of care: Improving effectiveness, safety, and responsiveness”
San Servolo, Venice, 22-28 July 2018

The Observatory Venice Summer School is a short, intensive course. It is a week of learning, interacting, studying,

debating, and sharing experiences with other policy makers, planners and professionals to understand, discuss and improve quality-of-care strategies and policies.

Objectives: To

- ü Understand the underlying concept of 'quality of care' and its various dimensions as well as ways to measure and compare quality
- ü Provide evidence-based country experiences of different approaches and innovative models of assuring and improving care
- ü Systematize and interpret the effectiveness of quality of care approaches such as evidence-based pathways, accreditation, audit and feedback, patient safety measures, public reporting or pay-for-quality
- ü Review how such approaches can be combined into national strategies to enable that health systems fulfil their roles and continuously improve their performance

The six-day course includes formal teaching, participants' presentations, international panel discussions and group work and it is divided in 4 modules:

MODULE A: *Definitions and dimensions of quality*

- ü What is 'quality of care'?
- ü What are the different dimensions of quality?
- ü Does the understanding of quality differ across areas of care and countries?

MODULE B: *Measuring quality*

- ü Concepts and data sources for international comparisons
- ü Measuring quality at provider and service level
- ü Validity, reliability and actionability of quality indicators
- ü The data infrastructure

MODULE C: *Effectiveness of quality strategies*

- ü What are the key approaches to assure and improve quality of care?
- ü What do we know about the (comparative) effectiveness of these approaches?
- ü What are possible unintended consequences?
- ü What mix of strategies on clinical, service and system level works best?

MODULE D: *Bringing it together and future trends*

- ü How can the various approaches be combined into a national quality strategy?
- ü What are future trends, key challenges and policy options?
- ü How will technology shape quality improvement in health care?

Organization: the Summer School is organised by the **European Observatory on Health Systems and Policies, the Veneto Region of Italy, the European Commission and World Health Organization** with the participation of **Organization for Economic Cooperation and Development (OECD)**

The Summer School is primarily aimed at senior to mid-level policy-makers. Applications are welcome from all 53 WHO European Region Member States and, if places allow, applications from outside the Region will be considered.

EACCME credits: The Summer School has applied to the European Accreditation Council for Continuing Medical Education

APPLY NOW at www.theobservatorysummerschool.org

Early applications are encouraged as places are limited.

Please find attached the **application form** to be submitted together with your **CV and a picture**.

Thanks for passing this announcement on to others who might be interested or want to get involved.

We apologize for any cross posting which may occur.

We look forward to welcoming you in Venice!

The Observatory Venice Summer School Team

Annalisa Marianecchi on behalf of

Observatory Venice Summer School 2018

[www.theobservatorysummerschool.org]www.theobservatorysummerschool.org

infosummerschool@obs.euro.who.int

follow us on Twitter: [@OBSsummerschool](https://twitter.com/OBSsummerschool)